The Housing Alliance of Pennsylvania is seeking information to better understand how the COVID-19 pandemic is impacting landlords and property managers tasked with maintaining operations as normal while experiencing an unprecedented loss of rental income.

1. What types of housing do you provide? (Choose all that apply)
   1. Market rate housing
   2. Market rate housing with Housing Choice Voucher and other government assistance programs
   3. Low Income Housing Tax Credit
   4. Privately-owned project based Sec. 8, Sect. 202 and/or Sect. 811
   5. Housing Authority owned project based housing
2. How many units do you own or operate?
   1. Less than 20
   2. 21 to 100
   3. 101 to 500
   4. More than 500
3. What challenges has your rental business experienced already due to the COVID-19 pandemic? (Choose all that apply)
   1. Tenant and/or staff exposure to COVID-19
   2. Increased demand for maintenance services
   3. Staff absences/furloughs/layoffs
   4. Disruption of services provided by partners/contractors
   5. Inability to meet own financial obligations (mortgage/loan, utilities. insurance, property taxes, etc)
   6. Inability to turnover units/fill vacancies
   7. Increased tenant management issues (i.e. tensions between neighbors, maintaining the home, etc)
4. As of the date you complete this survey, can you estimate if your rental income decreased from March to April and if so by how much? (Choose one)
   1. Yes, by less than 25%
   2. Yes, by 26% to 50%
   3. Yes, by 51 to 75%
   4. Yes, by 76 to 99%
   5. Yes, by 100%
   6. No change to date
   7. Too soon to tell

# What are you doing to work with tenants who you know cannot make the rent? For example reducing/forgiving rent, making payment plans or any other ideas/plans.

1. What are your top concerns over the next 30 to 90 days? (Choose all that apply)
   1. Resident and/or staff exposure to COVID-19
   2. Increased demand for maintenance/repairs
   3. Staff absences/furloughs/layoffs
   4. Disruption of services provided by partners/contractors
   5. Revenue/income levels lower than the same time last year
   6. Inability to meet own financial obligations (mortgage/loan, utilities. insurance, property taxes, etc)
   7. Increased tenant management issues (i.e. tensions between neighbors, maintaining the home, etc.)
   8. Increasing utility costs
2. What physical resources, financial resources, and/or information does your organization need to respond to the COVID-19 pandemic? (Choose all that apply)
   1. Information on how to reduce/minimize staff and/or tenant exposure risk
   2. Financial resources to maintain the budgeted level of operations
   3. Increased/new financial resources to meet the increased costs that may arise
   4. Deadline changes/extensions for paying for current financial obligations (mortgages/loans, utilities, insurance, property taxes, etc)
   5. Information on to how apply for new/expanded resources released in response to COVID-19
   6. Information for tenants to apply for new/expanded resources released in response to COVID-19
   7. Other (please specify)
3. In what counties does your organization operate?